etouches Sync Setup

*Screenshots with directions below

- 1) API Credentials
- Log in to your eTouches account.
- Go to Settings \rightarrow Account Settings.
- On the menu tab, select Integrations \rightarrow API.
- Under eTouches API details, you will notice your API ID and API account key.
- These credentials will be necessary for syncing sessions in the Swiftium portal.
- 2) Swiftium Show Sync
- Log in to your Swiftium portal.
- Select the show associated with your eTouches show.
- After selecting your show, select Manage Show Configuration (not Enter).
- Next select Registration data \rightarrow Third Party API.
- Your show syncs will appear.
- To add a new sync, choose the session type from the dropdown menu.
 - Attendee Session Check In
 This type of session will allow for an attendee to be marked as attended in the eTouches database.
 No additional steps will be necessary other than the normal syncing process.
 - Attendee Session Timestamp Check In
 This type of session will allow for a time stamp to be recorded in the eTouches database upon attendee badge scan.
 This must be set up before you sync the shows.
 The Process:
 - a. Select the relevant event in eTouches
 - b. Ereg \rightarrow ereg settings.
 - c. Attendee info \rightarrow active questions
 - d. Scroll down to Attendee Information Page Questions and Add Question.
 - e. After you name your question, in the next section set your input type to *Single Line Text*. This is the setting that records your time stamp.
 - f. You can also scroll down to *Visibility* and uncheck the box next to public to ensure only the admin can view the timestamp.

g. Once completed, select Save.

-Once you have selected the session type you can enter your previously obtained API credentials.

- After all relevant information is entered, select Get Events.

- Select the eTouches event you intend to sync with the Swiftium show and click Next.
- Now you will be prompted to choose between *Override SetupFile Sessions* and *Use SetupFile Sessions*. This is the difference between using the setup files pre-chosen in eTouches session or selecting which sessions to use on your own.

- Check the boxes next to the sessions you want to use and select *Finish*.

- Show Syncs will appear in the middle of the page. You are ready to scan.

3) View Record

- Select the event in eTouches.
- Located next to *Overview*, select *ereg* \rightarrow *Registrant List*.
- Click on an attendee record and all the information will display if there is successful sync.

SCREENSHOTS

Finding your API

	History	M. Saarudhu Santi	ant 🖻 Data	hanna (Tamalatan	I Jaco Drofilos	* 14-	utula Cal		Internetiona	7
8	General Details	Event Organization	Custom Fields	Event Calendar	Enterprise Calendar	(Beta)	Global	Holiday AP	Report	Other Setti
8					Save S	& Stay		2		
	▼ General Deta	ils								
	Sta	Account name 2 indard currency 2	SWIFTIUM-P/ US Dollar (\$)	ARTNER ↓	Account De	tails	¥ s	ecurity Sel	ttings	Databa
2	ccount settings anage users				✓ etouches /	API de	tails			
iftiu	atabases/templates >				F	Help & I	Acc	count ID:	http://deve	loper.eto

Enabling a Timestamp on scan in eTouches

1. Select the relevant event in your eTouches account.

Dashboard		📑 create new eve	ent	Cloud [edit	Cloud [edit_delete]			Show all statuses		
Bookmarks	Folde	rs	add new	#129678	2,-	#129686	~	#155497	2,-	
	-	Cloud		Tommy Etouch	ies	Example 2		TEST		
				City: N/A Starts: 05/22/20	15	City: N/A Starts: N/A		City: N/A Starts: N/A		
				Pre-Event	0 Registrations	Pre-Event	0 Registrations	Pre-Event	0 Registrations	

2. Next, select *eReg Settings* on the eReg dropdown menu.



Tevent Info	Sectores	5	1 Attendee Info	Agenda & Options	Hotel & Travel	Fees & Payment	Look & Feel	Adv. Settings
Basic details	Event emails	R	Active questions	tion / Social				
			Inactive questions	Sa Sa	ve & Stay 🔡 Sa	ive & Exit		
▼ Event nan	ne and status							
	Event name *	2	Tommy Etouches					
	Event code	2	123456				7	

3. Once inside the eReg settings page, select Attendee Info \rightarrow Active questions.

4. Scroll to the bottom of the page to add a question in *Attendee Information Page Questions*.

Single line of text	9				C)	位
Upload image			0	Ø	C)	Ô
Single line of text			0		C)	ŵ
Add question Add page break						
	1					
	Single line of text Upload image Single line of text Add question Add page break	Single line of text Upload image Single line of text Add question Add page break	Single line of text Upload image Single line of text Add question Add page break	Single line of text	Single line of text Image Image Upload image Image Image Single line of text Image Image Add question Add page break	Single line of text Image Image Upload image Image Image Single line of text Image Image Add question Add page break

5. Name your Question after your session name. Change 'Input type' to 'Single-line Text', this is the feature that allows for a timestamp to be recorded.

Question text		
Question 2 Test Session 2		0
Short name 2		
Shorthame		
Question footer 2		0
		10
Page, format & validation		
Page 2 Attendee information page	•	
Page 2 Attendee information page	•	
Page 2 Attendee information page	•	
Page 2 Attendee information page	•	
Page 2 Attendee information page		
Page 2 Attendee information page	• • • visible	required
Page 2 Attendee information page Input type 2 Heading (no input) Visibility settings Visibility by attendee category All attendee categories	visible	required
Page ? Attendee information page Input type ? Heading (no input)	visible	required
Page 2 Attendee information page Input type 2 Heading (no input) Visibility settings Visibility by attendee category All attendee categories good No category selected 2	visible	required
Page 2 Attendee information page Input type 2 Heading (no input) Visibility settings Visibility by attendee category All attendee categories good No category selected 2 Visibility by user type	▼ ▼ Visible ▼	required
Page ? Attendee information page Input type ? Heading (no input) · · · · · · · · · · · · · · · · · · ·	▼ ▼ visible ✓	required

6. Also, note that visibility by the user type can be modified by clicking the checkboxes. For example, unclicking the checkbox next to public users will make the timestamp info visible only to the Admin users. Once complete, make sure to *Save*.

7. After saving, you will see your added questions in the *Attendee Information Page Questions*, which you can edit at any time.

Test Session 1	Single line of text		D)	d
Test Session 2	Single line of text		Ċ)	d
	Add question Add page break			

8. As attendees are scanned into a session, you will see the timestamp of the scan in the eTouches registrant attendee info page.

Viewing your eTouches Data

1. Select your event.

	📰 create nev	w event	Cloud [edit delete]			ow all statuses	Grid view ·		
Bookmarka	Folders	add new	#129678	4	#129686	40	#155497		4.0
	Cloud		Tommy Etou	ches	Example 2		TEST		
			City: N/A Starts: 05/22/2	015	City: N/A Starts: N/A		City: N/A Starts: N/A		
			Pre-Event	0 Registrations	Pre-Event	0 Registrations	Pre-Event	0 Registra	itions

2. In the eReg menu, select Registrant List.



3. Next, select the file you wish to view and all attendee information will appear.

	Conf # ⊖	First Name 🖯	Last Name 🗢	Company 🖯
	16947573 [Test]	4/4/2017 8:22 AM	рор	Example Compa
0	23853189 [Test]	Andrew	Rinne	MyCompany
	13470372 [Test]	John	Smith	MyCompany

Swiftium Sync Manager

1. Go to Swiftium.co and log in to the Exhibitor Portal. After logging in, choose the event from the dropdown list associated with your eTouches event.



- 2. Once you have selected the show, click Manage Show Configuration (not Enter).
- 3. Next, go to Registration Data \rightarrow Third Party API.



5. Hit the dropdown arrow and you can choose from a list that includes *eTouches* – *Attendee Session Check In* and *eTouches* – *Attendee Session Timestamp Check In*.

6. Next, you will be prompted to enter your API Key and API Account ID. These are the credentials you retrieve from your eTouches account.

Select Third Party Api	
eTouches - Attendee Session Timestamp Check In	
Api Key	
Account ID	
eTouches Server	
https://www.eiseverywhere.com/	
Example: https://www.eiseverywhere.com/ or https://au.eventscloud.com/	
Get Events	
Tommy Etouches	
Next	

7. After entering all relevant information, select *Get Events* and you will be prompted to select the event from eTouches to associate with the Swiftium show. Click *Next*, after selecting the correct event.

8. Now you will have to map your fields. Simply hit the dropdown and select the name of the eTouches field to match the eTouches session name. Then select the checkbox to use the session after they are matched correctly. When complete, hit *Next*.

Use Session	eTouches Session Name	eTouches Field
	Test Session 1	Test Session 1
	TESt sub session 2	Email Address
	Test Session 2	Test Session 2
Next 🔶		

9. In the middle of the page, *Show Syncs* will be listed, and you should see the sync successfully created.

Show Syncs

Sync ID	Description	Active	State	Downloaded	Progress	Last Sync	Next Sync	Test Mode	Actions
713	eTouches - Attendee Session Timestamp Check In - Tommy Etouches	Running	1	0	0%	1/1/0001 12:00:00 AM	00h:00m:00s	Test Mode Disabled	UpdateStatus Jump Start Stop Delete Toggle Test Mode Get Details

10. Once you see your sync in the *Show Syncs* section, you are ready to begin capturing scans.